

## 2022 - Detailed experience ratings - results (side by side)

This dashboard presents results for the ratings questions in the 2022 survey, where the user can select two report areas to view side-by-side. Results are shown as the percentage of people who gave a positive, neutral or negative answer.

Please note that no statistical significance testing has been carried out to compare results between local areas. This dashboard should not be used to make assumptions about whether results for one local area are statistically different from those for another area.

The survey sections included in the dashboard are: The GP Practice; Treatment or Advice from the GP Practice; Out of Hours Healthcare; Care, Support and Help with Everyday Living; Caring Responsibilities.

At Scotland, NHS Board and Health and Social Care Partnership level results are available for all sections.

At GP Practice and GP Cluster level results are available for sections: The GP Practice; Treatment or Advice from the GP Practice.

Select survey section:  
The GP Practice

Select report level:  
GP Practice

Select comparison level:  
Scotland

Select specific report:  
The David Elder Medical Practice - Glasgow (52062)

Select specific report:  
Scotland

Response rate	15%
Number of responses	128

Response rate	24%
Number of responses	130,352

**WARNING: There were either fewer than 100 responses from patients registered with this practice, or the response rate was lower than 15%. Please treat the results with caution as they may not be representative.**

### Percentage of positive, neutral and negative responses

	The David Elder Medical Practice - Glasgow (52062)			Scotland			
	Number of responses	Positive	Neutral	Number of responses	Positive	Neutral	
03 How easy is it for you to contact your GP practice in the way that you want?	97	88%	12%	102,260	75%	25%	
04 If you ask to make an appointment with a doctor 3 or more working days in advance, does your GP practice allow you to?	57	80%	20%	66,222	48%	52%	
05 The last time you needed to see or speak to a doctor or nurse from your GP practice quite urgently, how long did you wait?	78	90%		81,229	85%	15%	
09a Overall, how would you rate the quality of information provided by the receptionist at your GP practice?	87	87%		94,122	67%	21%	
09b Overall, how would you rate the arrangements for getting to speak to a Doctor at your GP practice?	93	75%	23%	94,344	61%	20%	19%
09c Overall, how would you rate the arrangements for getting to speak to a Nurse at your GP practice?	61	87%		67,446	71%	19%	
09d Overall, how would you rate the arrangements for getting to speak to a Pharmacist / Chemist at your GP practice?	36	79%	16%	44,044	79%	14%	
09e Overall, how would you rate the arrangements for getting to speak to a Physiotherapist at your GP practice?	23	44%	30%	19,118	53%	20%	27%
09f Overall, how would you rate the arrangements for getting to speak to a Mental Health Professional at your GP practice?	14			14,309	44%	18%	38%
09g Overall, how would you rate the arrangements for getting to speak to another Healthcare Professional at your GP practice?	19			16,624	55%	21%	24%
10 Overall, how would you rate the care provided by your GP practice?	95	87%		101,564	67%	20%	14%